

To Whom it may Concern.

I Autumn Germain hit a pothole in Bristol VT on 2/5/19 at approx 6:30pm. I was doing 27mph with a witness to prove. I took pictures of the pothole and what it did to my 2 tires (Both passenger)

It has cost me \$222 to get my car back on the road.

I have also lost 9 hours of work due to this and that is \$135 I want that to be paid.

My car has not seen a mechanic yet. I need the money back to do so. But im pretty positive that it Broke a front Strut.

Everything comes up to \$357
(I also have proof that I missed work if needed)



TOWN FAIR TIRE CENTERS OF VERMONT LLC
 316 MARSHALL AVENUE, WILLISTON, VT 05495 TEL (802) 391-4565

INVOICE

Ver 19-01

INVOICE NO. 37007-606
 ACCOUNT # _____ P.O. # _____ E-MAIL _____
 MR. AUTUMN GERMAIN PHONE # (802) 338-2944
 MRS. _____
 MS. _____
 ADDRESS 75 BIRCH LANE CURRENT MILEAGE 70201 YEAR, MAKE, MODEL 15 DODGE Dart
 CITY STATE ZIP STARKSBOROUGH VT 05487

| QTY | SIZE | DESCRIPTION | IBM # | LIST | PRICE | AMOUNT |
|-----|------------|-------------------------|-------|--------|--------|--------|
| 2 | 225/40R18V | VITOUR WI-WINTER | 19416 | 137.00 | 111.19 | 222.38 |
| 2 | ROAD HAZD | FREE TIRE REPLACEMENT | 00223 | 18.99 | 14.50 | 29.00 |
| 2 | 18" | COMPUTER BALANCING | 00149 | 22.95 | 19.95 | 39.90 |
| 2 | TPMS VALVE | SENSOR RECONDITIONING | 00445 | 8.00 | 5.95 | 11.90 |
| 1 | BAD PARTS | ALIGNMENT RECHECK | 00169 | 89.00 | 0.00 | 0.00 |
| 1 | LIFETIME | FREE FLAT REPAIR | 01258 | 29.95 | 0.00 | 0.00 |
| 1 | LIFETIME | FREE ROTATION | 01235 | 29.95 | 0.00 | 0.00 |
| 2 | | DISMOUNT + MOUNT | 00197 | 10.95 | 0.00 | 0.00 |
| 1 | | 30 DAY TEST DRIVE | 13000 | 0.00 | 0.00 | 0.00 |
| 1 | AFTER SALE | GUARANTEED LOWEST PRICE | 13002 | 0.00 | 0.00 | 0.00 |
| 1 | | NATIONWIDE WARRANTY | 13001 | 0.00 | 0.00 | 0.00 |
| 2 | LIFETIME | SNOW TIRE CHANGEOVER | 00195 | 39.95 | 0.00 | 0.00 |

Tires to be installed on the rear axle.

| | |
|--------------------|-------|
| IBM#: | 19416 |
| WORKMANSHIP: | YES |
| ROAD HAZARD: | LIFE |
| MILEAGE W/O CARE: | NONE |
| MILEAGE WITH CARE: | NONE |

Explanation: TPMS 2 NEW TIRES TO DRIVER SIDE--A
 OLD--ALIGN ALL
 PSI--FR:38 RR:34
 NATURE

| | |
|--------------|---------------|
| SUB-TOTAL | 234.28 |
| VT SALES TAX | 16.40 |
| NON-TAXABLE | 68.90 |
| TOTAL | 319.58 |

Redeem 237.95 #97358
 82.00
 -0.37

State 14.06 TX
 Town 2.34 TX

Attention Customer: We gave you the voluntary tire registration form. You must mail the form for the registration to be valid.

SAFETY WARNING

Installation of mag wheels, all bolts must be retorqued after the first 25 miles
 DRIVER INITIALS _____

COMMENTS - COMPLIMENTS - COMPLAINTS

Town Fair serves thousands of customers each year. In order to help us serve you better, if you have a comment, compliment, or complaint or just want to talk to us about our operation - please call - it will be greatly appreciated.

Contact or Write
 CUSTOMER SERVICE TOWN FAIR TIRE
 460 COE AVENUE EAST HAVEN, CT 06512
 TELEPHONE (203)467-8600 X 213
 OR TOLL FREE 1 (800) 972-2245 OR 1 (888) TOWNFAIR
 OR VISIT OUR WEBSITE @ www.townfair.com

CUSTOMER COPY



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 316 MARSHALL AVENUE, WILLISTON, VT 05495 TEL (802) 391-4565

Ver 19-01
INVOICE NO.
 36931-606

ACCOUNT #

P.O. #
E-MAIL
PHONE # (802) 338-2944

MR. MRS. MS.
 AUTUMN GERMAIN
ADDRESS 75 BIRCH LANE
CITY STATE ZIP STARKSBOROUGH VT 05487

CURRENT MILEAGE 70125
YEAR, MAKE, MODEL 15 DODGE Dart

SALE TYPE 01 -03
CLERK # 264M
G.P. #
DATE 02/08/2019
TIME 16:10

| QTY | SIZE | DESCRIPTION | IBM # | LIST | PRICE | AMOUNT |
|-----|------------|-------------------------|-------|--------|--------|--------|
| 2 | 225/40R18V | VITOUR WI-WINTER | 19416 | | | |
| 2 | ROAD HAZD | FREE TIRE REPLACEMENT | 00223 | 137.00 | 111.19 | 222.38 |
| 2 | 18" | COMPUTER BALANCING | 00149 | 18.99 | 14.50 | 29.00 |
| 2 | TPMS VALVE | SENSOR RECONDITIONING | 00445 | 22.95 | 19.95 | 39.90 |
| 1 | FREE | ALIGN FRONT WHEELS | 00199 | 8.00 | 5.95 | 11.90 |
| 1 | ALIGNMENT | FACTORY RECOMMENDED | 00168 | 89.00 | 0.00 | 0.00 |
| 1 | LIFETIME | FREE FLAT REPAIR | 01258 | 119.00 | 59.00 | 59.00 |
| 1 | LIFETIME | FREE ROTATION | 01235 | 29.95 | 0.00 | 0.00 |
| 2 | | DISMOUNT + MOUNT | 00197 | 29.95 | 0.00 | 0.00 |
| 1 | | 30 DAY TEST DRIVE | 13000 | 10.95 | 0.00 | 0.00 |
| 1 | AFTER SALE | GUARANTEED LOWEST PRICE | 13002 | 0.00 | 0.00 | 0.00 |
| 1 | | NATIONWIDE WARRANTY | 13001 | 0.00 | 0.00 | 0.00 |
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| | | | | 39.95 | 0.00 | 0.00 |

Tires to be installed on the rear axle.

IBM#: 19416
WORKMANSHIP: YES
ROAD HAZARD: LIFE
MILEAGE W/O CARE: NONE
MILEAGE WITH CARE: NONE

Explanation: TPMS 2 NEW TO LOOSE RIMS--ADJ OLD--
 --ALIGN DONE LATER
TORQUE: 100 **PSI--FR:38 RR:34**

SUB-TOTAL 234.28
VT SALES TAX 16.40
NON-TAXABLE 127.90
TOTAL 378.58

SIGNATURE DEBIT PURCHASE
 Cr Redeem 237.95 #97356 State 14.00
 M/C-Visa 140.63 Card# xxxxxxxxxxxx4721D Appr 051027 Town 2.3

Attention Customer: We gave you the voluntary tire registration form. You must mail the form for the registration to be valid.

SAFETY WARNING

After installation of mag wheels, all nuts or bolts must be retorqued (retightened) after the first 25 miles
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